

FAQS

GENERAL

1. How do I know if I am eligible for the competition?
 - a. If you are a Singapore Citizen, Permanent Resident, or Foreigner residing in Singapore, you will be eligible for the competition as long as you are 16 years of age as of 31st December 2019. However, if you are an employee of IBEx or Bible Society Singapore, or their immediate family members, you will not be eligible for the competition.
2. What are the competition categories available?
 - a. There are two main categories – the Photo Category and the Video Category. Entries submitted will also be automatically entered into the “Most Number of Instagram Likes” Category.
3. Do I have to pay a fee to enter the competition?
 - a. Entry to the competition is **free**. However, you are responsible for entry-related costs such as internet connection fees, costs of any photo editing software, and costs of photography equipment.
4. How can I sign up for the competition?
 - a. You may click [HERE](#) to fill in the online registration form for the competition. For full submission details, please read our [Terms and Conditions](#).
5. Can I enter the competition under a nickname?
 - a. You may not apply under a nickname. Please use your **real full name** when filling up the online registration form.
6. When can I submit my entry and what is the closing date?
 - a. The competition opens on **14th June 2019** and closes on **2nd August 2019**. The closing date for “liking” the uploaded Instagram post for the “Most Number of Instagram Likes” Category is **12th August 2019**.
7. Where can I find more information about the theme?
 - a. Click here to learn more about the theme. You can also contact us if you require further clarifications.

SUBMISSIONS

8. Are group submissions allowed?
 - a. Images and/or videos submitted by a group will be entered under the name of one individual. Should the image and/or video win, the individual will receive the award rather than the entire group.

9. Can I enter into both categories?
- You can choose to enter into both categories, or choose to only enter into either one of the two categories. For individuals who choose to enter into both categories, please fill up the online registration form **twice**, once for each category, and email the image and video with their respective captions in **two separate emails** to us.
10. How many entries can I submit?
- Each individual will only be allowed **one entry** for each main category.
11. How many images can I submit in one entry for the Photo Category?
- One entry for the Photo Category will only be allowed **one image submission**.
12. How many videos can I submit in one entry for the Video Category?
- One entry for the Video Category will only be allowed **one video submission**.
13. Can images and/or videos taken using a phone camera be submitted?
- Such images and/or videos can be submitted. However, it would be good if they are of high resolution.
14. How should I submit my image and/or video for the competition?
- First, you will need to complete the online registration form, filling in all necessary details (e.g. full name, contact information) and selecting the category that you are submitting to. After completing the online registration form, please email us your image and/or video and **caption of up to 30 words**. Please name the image and/or video file as per the rules. For individuals entering into both main categories, please send in the image and/or video files with their respective captions in **two separate emails**.
15. How will I know if my submission is complete, and what do I do if it is not?
- If, at the time when the competition has closed, a submission is incomplete, it will not be eligible for consideration. Though we make every effort to make contact and to ensure the completion of submission, we are not responsible for incomplete entries. You will receive a confirmation email from us once we have received your complete submission.
16. What specifications should the image file have?
- The image file should be saved as **JPEG** format, **High** compression, **300 dpi**, with **minimum dimensions of 4961 pixels by 7016 pixels**, and in **24-bit sRGB**. The image must only be in **landscape orientation**. The file should be **no larger than 20MB**. Please name the file with your full name followed by your contact number as per the rules (i.e. **FullName_ContactNumber**).
17. What specifications should the video file have?
- The video file should be saved as **MP4** format and should be **no larger than 4GB**. The length of the video should be **at least 3 seconds** and **not exceed 60 seconds/1 minute**. The video can be in square, landscape or portrait orientation. For details about the respective video

resolutions, please check our [Terms and Conditions](#). Please name the file with your full name followed by your contact number as per the rules (i.e. **FullName_ContactNumber**).

18. Is there a time limit within which the image and/or video should have been taken?

- a. There is no time limit within which the image and/or video should have been taken. However, to encourage new content creation, we strongly recommend recent images and/or videos.

19. Can the image and/or video be taken in Singapore?

- a. The image and/or video **one of the Holy Land or Bible Land countries**. Please indicate in the online registration form the country and destination name at which the image and/or video was photographed/recorded. Some examples of Holy Land and Bible Land countries include:
 - i. Israel
 - ii. Jordan
 - iii. Lebanon
 - iv. Syria
 - v. Egypt
 - vi. Turkey
 - vii. Greece
 - viii. Any other countries related to or mentioned in the Bible

20. Can I submit an image and/or video that has won an award, or has been entered in a previous competition, or in another competition?

- a. Images and/or videos that have previously won an award in any other competitions cannot be submitted. Images and/or videos that have been used for commercial purposes and/or have been published previously also cannot be submitted. You may submit an image and/or videos that has been entered in a previous competition, provided it has not won any award or has been used for commercial purposes and/or published previously. To promote the creation of new work and to maintain a fresh flow of ideas, we encourage you to submit new work as much as possible.

21. How do I know if you have received my image and/or video?

- a. You should receive a confirmation email shortly after you complete the online registration form and email us your image and/or video. Please check your junk/spam inbox in case the email is directed to the spam folder.

22. Can I make changes to my entry after submitting?

- a. You will **not** be able to make changes to your entry (i.e. image and/or video, and caption submitted) after receiving the confirmation email from us. However, if you need to make any changes to your personal details (e.g. contact number, email address), please email us about the changes as soon as possible.

23. Can I add a text or watermark on my image and/or video?

- a. Please do not add any text, signatures or watermarks on the image and/or video. However, if the image and/or video has a date stamp, it will be accepted.

24. Do you accept digitally manipulated images and/or videos?

- a. We accept images and/or videos that have simple edits (e.g. cropping, tilt-adjustment, saturation, contrasts and exposures). We will accept videos that are fast-forwarded.

25. Can I submit my image and/or video via other methods (e.g. hard copy, by mail, in person)?

- a. We will only accept images and/or videos submitted **via email** to info@ibex.sg.

26. How do I know if my image and/or video has been uploaded onto Instagram?

- a. We will upload the image and/or video as soon as possible upon receiving the submission. Please visit our Instagram page (@ibexvisualtravel) to check whether your image and/or video has been uploaded with the correct caption and name. If there are any issues with the uploaded post, do contact us as soon as possible.

USAGE OF IMAGES/VIDEOS

27. How will my images and/or videos be used?

- a. Your image and/or video will be used for purposes of promoting this competition, or in areas related to the organiser's work. When your image and/or video is used for such purposes, you will be acknowledged accordingly. Your image and/or video will not be used for commercial purposes.

28. Where will my image and/or video be used/shown?

- a. Your image and/or video will be uploaded onto our Instagram page (@ibexvisualtravel) for the "Most Number of Instagram Likes" Category. Winning and other selected images will also be exhibited in our "Visual Travel – Divine Inspirations" Photo and Video Exhibition to be held in August 2019 in conjunction with the Singapore Night Festival 2019.

29. How do I know if my entry will be exhibited?

- a. Winners and participants of images and/or videos that are selected to be exhibited will be notified via email prior to the exhibition.

30. When are the exhibition dates?

- a. The exhibition dates are **23rd and 30th August 2019**.

31. Will I be compensated for the use of my image and/or video?

- a. There is **no monetary remuneration** for the use of your image and/or video.

JUDGING AND PRIZES

32. How are the winners selected for each category?

- a. There will be three winners for the Photo Category and one winner for the Video Category. Winners are chosen by a selected panel of judges. Submitted entries will also be eligible for the "Most Number of Instagram Likes" Category, and the winning entry for this will be

selected based on the number of Instagram likes. All winning entries must also adhere to the theme and rules.

33. How are the images and/or videos judged by the panel of judges?

- a. Judging of the images and/or videos will be based on the following criteria:
 - i. Originality and creativity.
 - ii. Artistic/visual appeal.
 - iii. Extent to which the image and/or video captures the essence of the theme.

34. Will I be able to receive an evaluation and advice from the judges?

- a. We cannot provide evaluation or advice for any image and/or video.

35. Is judging anonymous?

- a. We respect the integrity of the participants and judging is anonymous. Judges will not know the names of the participants.

36. When are the winners announced and how are the winners notified?

- a. Winners will be announced on **16th August 2019** via our website and social media. Winners will also be notified by email.

37. What prizes do the winners receive?

- a. All winners will receive the prize as stated on our website. Read the full details about the prizes [HERE](#).

38. Can the prizes be changed for cash or for any other items?

- a. Prizes are **non-transferrable and non-exchangeable** for cash or for any other items.

39. If I cannot attend the prize ceremony, will I still be able to receive my prize?

- a. You can still receive your prize. Please inform us if you are not able to attend the prize ceremony and we will advise you on the procedure for receiving/collecting your prize.

If you have any other enquiries, please refer to our [Terms and Conditions](#), or contact us Tel: (65) 6304 3762 or Email: info@ibex.sg.